Resolving Citizen and Eligible Noncitizen Issues

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U.S. Department of Education



Overview

- Legal authorities
- General overview
- Filling out the FAFSA
- U.S. citizens or nationals
- Eligible noncitizens
- Social Security Administration (SSA) and Department of Homeland Security (DHS) Matches
- G-845 paper secondary confirmation process
- Some things to remember
- Special cases



Legal Authorities



§ 484(a)(5): Citizenship Requirement

- U.S. citizen
- U.S. national
- Permanent resident
- Provide evidence from DHS-USCIS
 that they are in the United States for
 other than a temporary purpose with
 the intention of becoming a citizen or
 permanent resident



2016 NASFAA

Washington, DC July 10-13, 2016

General Overview

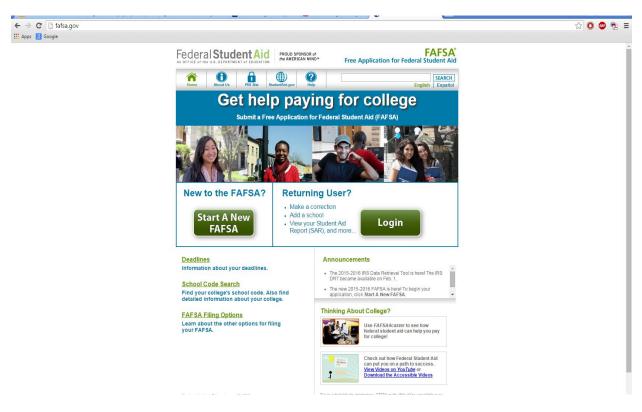


General Eligibility Requirements

- Gaining eligibility
- Checking citizenship status once a year
- PLUS loans for parents of a dependent undergraduate student



Filling out the FAFSA®





Filling out the FAFSA

- Q14: Are you a U.S. citizen? Mark only one.
 - Yes I am a U.S. citizen (U.S. national)¹.
 - No, but I am an eligible noncitizen².
 - No, I am not a citizen or eligible noncitizen³.
- Q15: Alien Registration Number
 - A_ _ _ _ _ _



FAFSA Questions

14. Are you a U.S. citizen? Mark only one. See Notes page 9.	Yes, I am a U.S. citizen (U.S. national). Skip to question 16.	15. Alien Registration Number
16. What is your	lam single	. Month and year you were married, MONTH YEAR



U.S. Citizens or Nationals





U.S. Citizens or Nationals

- All U.S. citizens are U.S. nationals, but not all nationals are citizens
- Individual who was
 - Born in the United States or its territories
 - Parent is a U.S. citizen
- Citizenship through naturalization
- Persons born in American Samoa, CNMI, Swain's Island, United States Minor Outlying Islands (U.S. nationals)



U.S. Citizens Documentation

- Copy of birth certificate showing student was born in the United States or its territories
- U.S. passport (book or card)
- Consular Report of Birth Abroad
- Certificate of Citizenship
- Certificate of Naturalization

Eligible Noncitizens





Categories of Eligible Noncitizens

- Lawful permanent residents
- Conditional residents
- Refugees
- Asylees
- Parolees (at least 1 year)

- Cuban-Haitian Entrants
- T-visa
- Battered immigrants-qualified aliens (VAWA)

Eligible Noncitizens Documentation

- Varies by category
 - I-94, I-797, I-551, Travel Document
- Look in FSAHB Volume 1, Chapter 2 to determine what documents are acceptable
- Unexpired documentation



SSA Citizenship Match





Citizenship Match with SSA

- All students go through match with Social Security Administration (SSA) to verify U.S. citizenship status
- Match flags on CPS
 - Successful match
 - Data doesn't match
 - Citizenship not confirmed



Citizenship Match with SSA (cont'd)

Social Security Administration Citizenship Status Match

SAR C Code/ Reject	Match Flag	Comment Number
	A = U.S. citizen	No comment
	Blank = Domestic born (U.S. citizen) if SSN Match Flag equals 4 (SSN, name, and date of birth match)	No comment
	or Blank = No match conducted if SSN Match Flag equals 8 (Record not sent to SSA)	Comment 059 displays when the SSN Match Flag equals 8 regardless of the citizenship match.
C code	B = Legal alien, eligible to work	146
	C = Legal alien, not eligible to work	
	D = Other	
	E = Alien, student restricted, work authorized	
	F = Conditionally legalized alien	
	* = Foreign	

SSA Citizenship Match Flag on ISIR

```
Professional Judgment
                                            Dependency Override
                                   XXXXXX
                                                                  XXXXXXXXXXXXXXXXXX
 Transaction Receipt Date
                               MM/DD/CCYY
 Reprocessing Code
                                            Correction # Applied To
                                                                                  99
 Processed Record Type
                                            Application Receipt Date
                                                                          MM/DD/CCYY
Pell Elig Flag
                      Χ
                                                           Intermediate Values
Primary EFC
                   999999 Secondary EFC
                                                           TI 99999999 PCA 9999999
Mon 1 999999 Mon 7 999999 Mon 1 999999 Mon 7 999999
                                                          ATI 9999999 AAI 99999999
                                                         STX 9999999 TSC
Mon 2 999999 Mon 8 999999 Mon 2 999999 Mon 8 999999
                                                                            9999999
Mon 3 999999 Mon 10 999999 Mon 3 999999 Mon 10 999999
                                                          EA 9999999 TPC 9999999
Mon 4 999999 Mon 11 999999 Mon 4 999999 Mon 11 999999
                                                          IPA 9999999 PC
                                                                             9999999
Mon 5 999999 Mon 12 999999 Mon 5 999999 Mon 12 999999
                                                           AI 99999999 STI 99999999
Mon 6 999999
                          Mon 6 999999
                                                           CAI 9999999 SATI 9999999
                                                         DNW 9999999 SIC
                                                                             9999999
High School Flag
                                                         NW 9999999 SDNW
                                                                             9999999
                      X
                                                                             9999999
                                                      X APA 9999999 SCA
Student IRS Req Flag XX Student IRS Display Flag
Parent IRS Reg Flag
                     XX Parent IRS Display Flag
                                                                        FTI 99999999
                                                      X Duplicate SSN Flag
Auto Zero EFC Flag
                    XXX Rejected Status Change Flag
EFC Change Flag XXXXXXXX Verification Selection Flag X Address Only Correction X
                     XXX Special Circumstance Flag
SNT Flag
                                                      X SAR C Change Flag
Match Flags: SN 9 SSA
                                SS N NSLDS 9 VA DHS Sec. Conf. X Parent 1 SSN 9
                              9999999999999999 SS Registration Flag
                S Transacti
                                            NSLDS Database Results Flag 9
Comments:
           999,999,999,999,999
         *=assumption h=highlight flag #=corrected this trans @=corrected previous trans
                                         Page 3 of 6
```

Student Fails SSA Citizenship Match

- A student fails SSA Citizenship Match (comment code 146)
- Ask student for proof of U.S. citizenship status
 - Must provide evidence of U.S. citizenship
- If not a citizen, they must make corrections to FAFSA and indicate appropriate box in Q14 and if eligible noncitizen answer Q15



DHS Matches: Primary Verification & Secondary Confirmation





Citizenship Match with DHS

- All noncitizens are provided with an alien registration number (A-Number)
- Matched with both SSA and DHS
- Match flags on CPS
 - Successful match
 - Record was not sent to DHS
 - DHS has not yet confirmed the student's noncitizen status. DHS will continue to check its records



DHS Primary Verification

- Primary verification match
 - Y = Citizenship confirmed
 - **N** = Citizenship not confirmed



DHS Secondary Confirmation

- Secondary confirmation match flags
 - **P** = Pending results of secondary confirmation
 - Y = Citizenship status confirmed by DHS
 - **C** = DHS has not yet confirmed eligible noncitizen status
 - **N** = DHS did not confirm eligible noncitizen status
 - $\underline{\mathbf{X}}$ = DHS did not have enough information to confirm eligible noncitizen status



DHS Match Flags on ISIR

```
Professional Judgment
                                    XXXXXX
                                              Dependency Override
                                                                     XXXXXXXXXXXXXXXXXXX
 Transaction Receipt Date
                                MM/DD/CCYY
                                                                                     99
 Reprocessing Code
                                              Correction # Applied To
 Processed Record Type
                                              Application Receipt Date
                                                                             MM/DD/CCYY
Pell Elig Flag
                                                             Intermediate Values
Primary EFC
                   999999 Secondary EFC
                                               999999
                                                             TI 99999999 PCA
                                                                               9999999
Mon 1 999999 Mon 7 999999 Mon 1 999999 Mon 7 999999
                                                             ATI 9999999 AAI 99999999
Mon 2 999999 Mon 8 999999 Mon 2 999999 Mon 8 999999
                                                             STX 9999999 TSC
                                                                                9999999
Mon 3 999999 Mon 10 999999 Mon 3 999999 Mon 10 999999
                                                             EA 9999999 TPC
Mon 4 999999 Mon 11 999999 Mon 4 999999 Mon 11 999999
                                                             IPA 9999999 PC
                                                                                9999999
Mon 5 999999 Mon 12 999999 Mon 5 999999 Mon 12 999999
                                                             AI 99999999 STI 99999999
Mon 6 999999
                           Mon 6 999999
                                                             CAI 9999999 SATI 9999999
                                                             DNW 9999999 SIC
                                                                                9999999
                                                             NW 9999999 SDNW
High School Flag
                                                                               9999999
Student IRS Reg Flag
                      XX Student IRS Display Flag
                                                                                9999999
Parent IRS Reg Flag
                      XX Parent IRS Display Flag
                                                                          FTI 99999999
Auto Zero EFC Flag
                     XXX Rejected Status Change Flag
                                                           X Duplicate SSN Flag
EFC Change Flag XXXXXXXX
                              cation Selection Flag
                                                                    Only Correction X
                                   ircumstance Flag
SNT Flag
                                                              SAR C Change
Match Flags: SSN 9 SSA
                                       NSLDS 9 VA
                                                      DHS Sec. Conf. X
                                                                            nt 1 SSN 9
                                    999999999 SS Re
                                                      stration Flag
                                                                               2 SSN 9
          999,999,999,999,999,999
Comments:
         *=assumption h=highlight flag #=corrected this trans @=corrected previous trans
                                          Page 3 of 6
```

G-845 Paper Secondary Confirmation Process



G-845 Paper Secondary Confirmation

- The Department provides a list of eligible noncitizens and documentation
 - If the student provides documentation for an ineligible category, do NOT initiate G-845
- Fill out the G-845, Part 1
- Use the FSA Handbook to interpret the DHS-USCIS response

Filling out the G-845

- Schools are required to fill out Part 1, basic information about the student
- "Case Verification Number" (field #3 in G-845): The 15-digit DHS verification number is printed in the match flag section of the SAR and ISIR
- Photocopy front and back side of student's immigration document and attach to G-845
- Depending on the institution's state send to:
 - 10 Fountain Plaza, 3rd Floor Buffalo, NY 14202
 - 300 N. Los Angeles Street, B120 Los Angeles, CA 90012



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Sample G-845

Department of H	on Request ioneland Security Immigration Services	USCIS Form G-845 OMB No. 1615-0101 Expires: 05/31/2018
► START HERE - Type or print in black ink.		
Part 1. Information From the Registered Agency	3. Case Verification Number	
NOTE: Only the Registered Agency should complete this information.	4. Date of Birth (mm/dd/yyyy)	
To: U.S. Citizenship and Immigration Services (USCIS)	5. Social Security Number	
Attn: USCIS SAVE Program Status Verification Office	5. Social Security Number	
	 Student and Exchange Visitor Inf (SEVIS) Number 	ormation System
	7. Citizenship or Nationality	
Stamp, type, or print the name, address, and ZIP Code of the	Documents Attached (Select all that a	nmhr)
Registered Agency. (Print clearly since USCIS may use agency address below with a No. 10 window envelope.)	8.a. Photocopy of most recently i	
From:	document attached. Ensure of made from an original document document is printed on both the front and back.	copies are legible and nent. If the immigration
	8.b. Other Information Attached	(Specify Documents)
		(openity Decimanity)
Applicant Information	Benefits Sought	
Immigration Document Number	9.a. Background Check	
1.a. Alien Registration Number (A-Number)	9.b. Driver's License/ID	
A- ▶	9.c. Education Grant/Loan/Work	Study
1.b. Form I-94 Number (Arrival-Departure Record)	9.d. Employment Authorization	
	9.e. Food Stamps	
1.c. Other Immigration Number	9.f. Housing Assistance	
	9.g. Medicaid/Medical Assistance	è
1.d. Name or Form Number of Document Containing the	9.h. Social Security Number	
Other Immigration Number	9.i. SSI or RSDI	
	9.j. TANF	
Applicant's Full Name as Shown on the Immigration	9.k. Unemployment Insurance	
Document	9.l. Other (Specify)	
2.a. Last Name		
2.b. First Name		
2.c. Middle Name		
Form G-845 05/20/15 N Please see next page for	r additional information.	Page 1 of 3

continued)		Only USCIS should complete this information.
egistered Agency Information Registered Agency Case Number		iew of these documents, information submitted, and ds, we find the following for the applicant:
regional rigidity of the realist	1.	Lawful Permanent Resident of the United States
all Name of Agency Official	2.	Conditional Permanent Resident of the United States
.a. Last Name	3.	Applicant is employment authorized in the United States as indicated:
.b. First Name		No Expiration Date (Indefinite)
. Title of Agency Official		Expiration Date (mm/dd/yyyy)
a. Daytime Telephone Number (Include Area Code)		Previous Employment Authorization Dates
		Start Date (mm/dd/yyyy) End Date (mm/dd/yyy
b. Extension Number (if applicable)		
. Fax Number (if any) (Include Area Code)		
Date Request Completed	4.	Applicant is not employment authorized in the United States
(mm/dd/yyyy)	5.	Applicant has an application pending for the
Registered Agency Comments (if any)		following USCIS benefit:
	6.	Applicant was granted asylum or refugee status in the United States
	7.	Applicant was paroled into the United States under section 212 of the Immigration and Nationality Act (INA).
		No Expiration Date (Indefinite)
		Parole Granted Date
		(mm/dd/yyyy) Parole Expiration Date
		(mm/dd/yyyy)
	8.	Conditional entrant of the United States
	9.	Nonimmigrant (Specify type or class and expiratio date)
		Type or Class



Interpreting the G-845 Response

- How to interpret status verifier offices response
 - Part 2 of the G-845
 - Part 3 of the G-845
- No response from DHS-USCIS after 15 days
- Questions on interpretations can be sent to FSA, Washington, D.C.
 - Rene Tiongquico & Aaron Washington



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Interpreting a G-845

Applicant's Last Name	Applicant's First Name			Case Verification Number				
			_					
Part 1. Information From the Regi- (continued)	stered Agency			USCIS Responses				
Registered Agency Information		NOTE: Only USCIS should complete this information. Upon review of these documents, information submitted, and						
10. Registered Agency Case Number				ds, we find the following for the applicant:				
		1.		Lawful Permanent Resident of the United States				
Full Name of Agency Official		2.		Conditional Permanent Resident of the United States				
11.a. Last Name		3.		Applicant is employment authorized in the United				
				States as indicated: No Expiration Date (Indefinite)				
11.b. First Name				Expiration Date				
12. Title of Agency Official				(mm/dd/yyyy)				
13.a. Daytime Telephone Number (Include A	rea Code)			Previous Employment Authorization Dates				
•				Start Date (mm/dd/yyyy) End Date (mm/dd/yyyy				
13.b. Extension Number (if applicable)								
14. Fax Number (if any) (Include Area Cod	e)							
		4.		Applicant is not employment authorized in the				
15. Date Request Completed (mm/dd/vvvv)		5.		United States				
16. Registered Agency Comments (if any)		5.		Applicant has an application pending for the following USCIS benefit:				
10. Registered Agency Comments (if any)								
		6.		Applicant was granted asylum or refugee status in the United States				
		7.		Applicant was paroled into the United States under section 212 of the Immigration and Nationality Act (INA).				
				No Expiration Date (Indefinite)				
				Parole Granted Date				
				(mm/dd/yyyy)				
				Parole Expiration Date				
			_	(mm/dd/yyyy)				
		8.		Conditional entrant of the United States				
		9.		Nonimmigrant (Specify type or class and expiration date)				
				Type or Class				
				Expiration Date (mm/dd/yyyy)				
		10.		U.S. Citizen				
Form G-845 05/20/15 N DI	ance coe post page for a	33161	1:-	nformation Dags 2 of				

Vol. 1—Student Eligibility 2015-16

DCL CFR Glossary Acronyms

Determining eligibility if USCIS response is late 34 CFR 668.136(b)

Lack of response example

Mikko is a refugee and received aid from Guerrero University. His status wasn't confirmed through the DHS match, so Guerrero bad to perform secondary confirmation. The DHS didn't respond in time, so Guerrero paid Mikko without any response. When Mikko apithout any response. When Mikko apithout any response. When Mikko apithout any response for Mikko without any response. Even though Guerrero began secondary confirmation for Mikko last year and his documents haven't expired, because the school never received a DHS response, it must perform secondary confirmation again.

- 4. "Applicant is not employment authorized in the United States" This block is checked when an alien's status prohibits employment in the United States. Students with this status aren't eligible for aid. Citizenship and Immigration Services will initial and stamp the front of the G-845 in the signature block.
- "Applicant has an application pending for the following USCIS benefit:" A pending application for an immigration status doesn't by itself make the student eligible for PSA funds; he must have an eligible status checked on the form or provide other documentation of an eligible status.
- "Applicant was granted asylum or refugee status in the United States" A student with this status is eligible for FSA funds.
- 7. "Applicant was paroled into the United States under Section 212 of the Immigration and Nationality Act (INA)" The student is eligible for aid if paroled into the U.S. for one year or more and if he has evidence from the DHS (such as having filed a valid permanent resident application) that he is in the U.S. for other than a temporary purpose and intends to become a citizen or permanent resident. If, for example, the start date was September 22, 2015, and the end date was September 21, 2016, the parole period would be for one year.
- "Conditional entrant of the United States" A student with this status is eligible for FSA funds if they are in the United States for other than a temporary purpose.
- "Nonimmigrant (specify type or class and expiration date)" Nonimmigrants are not eligible for FSA funds.
- 10. "U.S. citizen" Because the verification request is used to check the status of immigrants, this box should be infrequently checked, and you should not see this in the financial aid office because, as explained earlier in the chapter, you would have reviewed the student's documentation, and if it showed him to be a U.S. citizen, you would not have submitted it to the USC.
- "Cuban/Haitian entrant of the United States" A student with this status is eligible for FSA funds.
- 12. "American Indian born in Canada to whom the provisions of INA 289 apply" These students are eligible for FSA funds if their documentation supporting their status is adequate; for details, see the lay Treaty section earlier in this chapter.

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Some Things to Remember



Ineligible Statuses

- Persons with nonimmigrant visas
- Family unity status
- Temporary residents
- Illegal aliens under the legalization program (amnesty)
- Temporary protected status
- DACA
- Withholding of removal order
- U-visas



Unnecessarily going through G-845

- See March 9, 2015 Electronic Announcement
 - Procedures to follow when adding or changing ARNs
- Schools must follow procedures when adding or correcting an ARN
- Schools must also use SAR Comment Code and Text Guide to interpret comment codes

Documenting Immigration Status in Later Award Years

- When documentation is required for each award year
 - Students in certain eligible categories may have been redesignated
- When documentation is not required for each award year
 - If the document associated with the G-845 has not expired



Keeping Copies of Documentation

- Required records
- Institutions must keep copies of all documentation related to the student's citizenship or immigration status in the student's financial aid file



Special Cases



Battered Immigrant-Qualified Aliens

- Also known as Violence Against Women Act (VAWA)
- Guidance in GEN-10-07
- I-797 form indicating that the case is:
 - Approved
 - Establishment of a "Prima Facie" case
 - Suspension of deportation
 - Cancellation of removal
- If school is still unclear, can opt to go through G-845 with special notation in notes box: "VAWA Verification"



Cuban-Haitian Entrants

- All Cuban-Haitian Entrants eligible for Title IV aid
- Can be Cuban or Haitian national
- Cuban-Haitian Entrant is a public benefits designation, not an immigration status
- Several subcategories of Cuban-Haitian Entrants







Freely Associated States

- Federated States of Micronesia,
 Republic of Marshall Islands, and Palau
 - Eligible for limited FSA funds
- Pseudo-SSNs
 - For the purposes of calculating Pell Grant lifetime eligibility
- Documentation of citizenship is not required if information is consistent



DACA Students

- Are undocumented students eligible for Title IV aid?
 - No, undocumented students are ineligible for Title IV aid.
- Can an undocumented student complete the FAFSA?
 - Yes, if the student has a valid Social Security number. More importantly, students should also talk with a school financial aid official.

Questions and Answers

Financial Aid and Undocumented Students

The questions and answers that follow provide information about student financial aid for undocumented students (sometimes referred to as "Dreamers") as well as guidance for a specific subgroup of undocumented students who have received Deferright Action for Childhood Arrivals (DACA). We have grouped the questions and answers into three categories: General Information, Eligibility for Financial Aid, and Completing the FAFSA.

A. General Information

1. Who are undocumented students:

Undocumented students are students who are not U.S. citizens, U.S. nationals, or "eligible noncitizens." Undocumented students are sometimes referred to as "Dreamers." This term generally refers to

Undocumented youths who have lived in the United States from a very young age. The term "Dreamers" is derived from the legislation introduced in Congress and known as the "DREAM Act." You can read more about the proposed "DREAM Act" at www.ed.gov/news/speeches/dream-act-testimony.

Within the larger group of undocumented students, there is a subgroup of students who have received Deferred Action for Childhood Arrivals.

2. What is Deferred Action for Childhood Arrivals (DACA)?

DACA is the name used of a process announced by the Secretary of Homeland Security on June 15, 2012. Under this process, if you came to the United States as a child and meet several key guidelines, you may contact U.S. Citizenship and Immigration Services (USCIS), a component of the Department of Homeland Security, to request consideration of deferred action. Teferred action' refers to a decision to defer (delay or put off) removal action of an individual. DACA may be granted by USCIS for a period of two years and may be renewed under certain circumstances. Deferred action does not provide an individual with lawful status, however, recipients of deferred action may obtain work authorization.

General information about DACA: www.uscis.gov/childhoodarrivals

Answers to a series of frequently asked questions related to DACA, filing requirements, evidence, decisions, and renewals: www.uscis.gov/humanitarian/consideration-deferred-action-childhood-arrivals-process/frequently-asked-questions

3. Who is a DACA student?

A DACA student has received deferred action under the Deferred Action for Childhood Arrivals process. Most DACA students are also granted work authorization; and if a student has work authorization, the student may be eligible to obtain a Social Security number. (More information about obtaining a Social Security number is in Question C.1.)

Thus, if a DACA student is granted deferred action and employment authorization, the student may be eligible for a Social Security number. For more information about obtaining a Social Security number, visit www.socialsecurity.gov/pubs/deferred_action.pdf.

Eligibility for Financial Aid

1. As an undocumented student or DACA student, am I eligible for federal student aid?

No. Undocumented students, including DACA students and Dreamers, are not eligible for federal student aid. However, you may be eligible for state or college financial aid. Most states and colleges use information collected on the Free Application for Federal Student Aid (FAFSA³⁶) to determine whether you are eligible for aid. If you have a Social Security number, you may complete the FAFSA, and we encourage you to do so at www.fafsa.gov.-I-kowever, we first recommend that you check with your high school counselor or your college or career school financial aid office to see what types of financial aid you may be eligible to receive and whether completing the FAFSA is the way to apply for that aid.



U-Visas

- U-visas are victims of crime (different from T-visa and VAWA)
- These students are not eligible for Title IV aid
- Three year continuous presence after the date of admission: may be eligible to convert to lawful permanent resident status
 - Lawful permanent resident: eligible noncitizen category
 - Once converted to LPR may be eligible for Title IV aid
- Documentation usually consists of I-797



Unable to Appear at Institution

- Dear Colleague Letter, GEN-15-08
- Verification of U.S. citizenship or immigration status when student is unable to appear at institution
- Confirmation of eligible noncitizen status
- Confirmation of U.S. citizenship
- Accepting photocopies or other images
- Additional steps



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Unable to Appear at Institution (cont'd)

CERTIFICATION	OF	TRUE,	EXACT,	AND	COMPLETE	COPY	Œ	THE	ORIGINAL	DOCUMENTS	
I											

This form is for the collection of DHS or other U.S. citizenship/nationality documents from students unable to present their documents in person.

I certify that I, $\underline{\hspace{1cm}}_{\text{(Print student's full name)}}$, am the individual

signing this statement, and I am providing a copy of my documents along with a copy of a valid government-issued photo identification card bearing my portrait (or likeness).

I certify that the attached documents and government issued photo identification are the true, exact, and complete copies of the originals issued to me.

List of document(s):

NAME OF VALID PHOTO ID	EXPIRATION DATE OF VALID PHOTO ID	ISSUING AUTHORITY OF VALID PHOTO ID

NAME OF CITIZENSHIP AND/OR	EXPIRATION DATE (IF ANY) OF
IMMIGRATION DOCUMENT(S)	CITIZENSHIP AND/OR IMMIGRATION
	DOCUMENT (S)

Page 2

I understand that providing false or misleading information or documents is punishable by fine or imprisonment and may make me liable for repayment of any funds received on the basis of the information and documents I have provided.

Student's Signature

Student's ID Number

Date

*Sign in the presence of a notary public

SAMPLE AFFIDAVIT

SAMPLE AFFIDAVIT



Resources

- Federal Student Aid Handbook, Volume 1, Chapter 2
- SAR Comment Codes and Text & ISIR Guide
- GEN-06-09 (T-visa); GEN-10-07 (VAWA)
- 34 CFR 668.32(d); 668.33; subpart I of Part 668
- www.uscis.gov
- www.ice.gov
- ED Office of Inspector General
 - 1-800-MIS-USED



Points of Contact

General Student Eligibility Issues:

- Rene Tiongquico, FSA
 - Rene.Tiongquico@ed.gov;202-377-4270
- Aaron Washington, OPE
 - Aaron.Washington@ed.gov;202-502-7478

G-845 Processing Issues:

- DHS Case Resolution Team
 - **–** 1-877-469-2563



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